

## Model N's Industry Expert Access Service

## **Industry Expert Access**

Pharmaceutical and Life Sciences continuous changing regulation requires the expertise of the best processes and procedures which assure compliance and enable effective global and nationwide management. Model N's Industry Expert Access service provides manufacturers a competitive edge with guaranteed access to Model N's experts to develop future focused business strategies and to implement critical solutions and procedures vital to success within global regulatory and commercial frameworks.

## **Key capabilities**

- Workshops to demo, discuss, and explain the application
- Documentation and training course updates
- Regular cadence of phone calls and on site meetings between a Model N expert and the customer

## **Benefits**

- Boost productivity, collaboration, and security
- Learn industry best practices
- Have confidence your questions can be answered and issues addressed from regular, access to industry thought leaders
- Have standard service level agreements (SLAs) for industry and Model N subject matter experts (SMEs) to answer questions

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